



# Kanban Maturity Model

A Map to Organizational Agility, Resilience, and Reinvention

Release 1.3



## GENERAL PRACTICES

### Organizational Maturity Level

CULTURAL VALUES		SCOPE	GENERAL PRACTICES									
Achievement	Task	0	Oblivious	Cons.	VISUALIZE		LIMIT WIP	MANAGE FLOW	MAKE POLICIES EXPLICIT	FEEDBACK LOOPS	IMPROVE COLLABORATIVELY, EVOLVE EXPERIMENTALLY	
					0.1	0.2	0.1	0.1	0.1	0.1	0.1	
Collaboration Taking Initiative Transparency	Deliverable	0 → 1	1 Team focused	Transition	1.1	1.2	1.1		1.1	1.1		
				Consolidation	1.4	1.5	1.2	1.2	1.2	1.2		
Acts of Leadership Customer Awareness Evolutionary Change Flow Narrative Respect Understanding (internal)	Product   Service	1 → 2	2 Customer-Driven	Transition	2.1	2.5		2.1	2.1	2.1	2.1	
				Consolidation	2.8	2.11	2.1	2.6	2.3	2.2	2.2	
Agreement Balance Customer Service Fitness for Purpose Leadership at All Levels Short-term Results Understanding (external) Unity & Alignment	Product Lines   Shared Services	2 → 3	3 Fit-for-Purpose	Transition	3.1	3.6	3.0	3.0	3.0	3.0	3.1	
				Consolidation	3.11	3.15	3.2	3.12	3.6	3.2	3.3	
Business Focus Competition Customer Intimacy Data-driven decision making Deeper Balance Fairness Leadership Development Regulatory Compliance	Product Lines   Services Portfolio	3 → 4	4 Risk-Hedged	Transition	4.1	4.4		4.1				
				Consolidation	4.7	4.8	4.1	4.7	4.1			
	Business Lines Portfolio	4 → 5	5 Market Leader	Trans.							5.1	
				Consolidation	5.1			5.1		5.1	5.4	
	Business Lines Portfolio	5 → 6	6 Built for Survival	Trans.							5.6	
				Consolidation							6.1	