



# Kanban Maturity Model

## Integrations



### KMM

Organizational Maturity Level

### CMMI 2.0

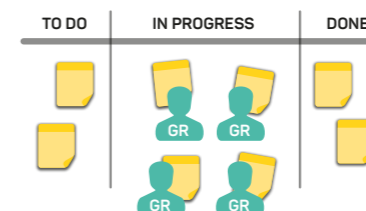
### LEAN / TPS

### REAL WORLD RISK

**0** Oblivious

Ad-hoc approach to managing work

**MURI**



**1** Team-Focused

Basic practices describing an initial approach to meeting Practice Area's intent

**2** Customer-Driven

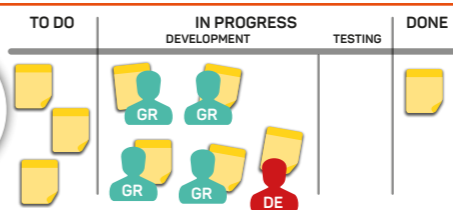
Basic practices that address customer requirements understanding and development, project or service monitoring & control, flow-related measurement and analysis

**3** Fit-for-Purpose

A complete set of practices for managing standard and tailored processes for

- Developing products and delivering services that fulfill customer requirements consistently and sustainably
- Manage risks at service level, Enable communication, coordination and decision making across the organization
- Develop skills to improve the processes based on a deep understanding of their performance and business resilience

**MURA**



**4** Risk-Hedged

Practices for

- Doing/Conducting Strategic management of products and services
- Managing product development and service delivery based on statistical and quantitative understanding of the process, forecasting models, and risk hedging techniques
- Improving business economics and robustness

**MUDA**



**5** Market Leader

Practices for

- Doing/developing market-leading products and services
- Managing workforce liquidity
- Improving business market positioning

**KAIZEN CULTURE**

**6** Built for Survival

**HOSHIN KANRI**

**FRAGILE**

**RESILIENT**

**ROBUST**

**ANTIFRAGILE**