

Kanban Maturity Model

Building Resilience

Kanban Maturity Model is your roadmap...
TO A RESILIENT, MODERN BUSINESS

TYPES OF ORGANIZATIONAL RESILIENCE

Strategic Resilience

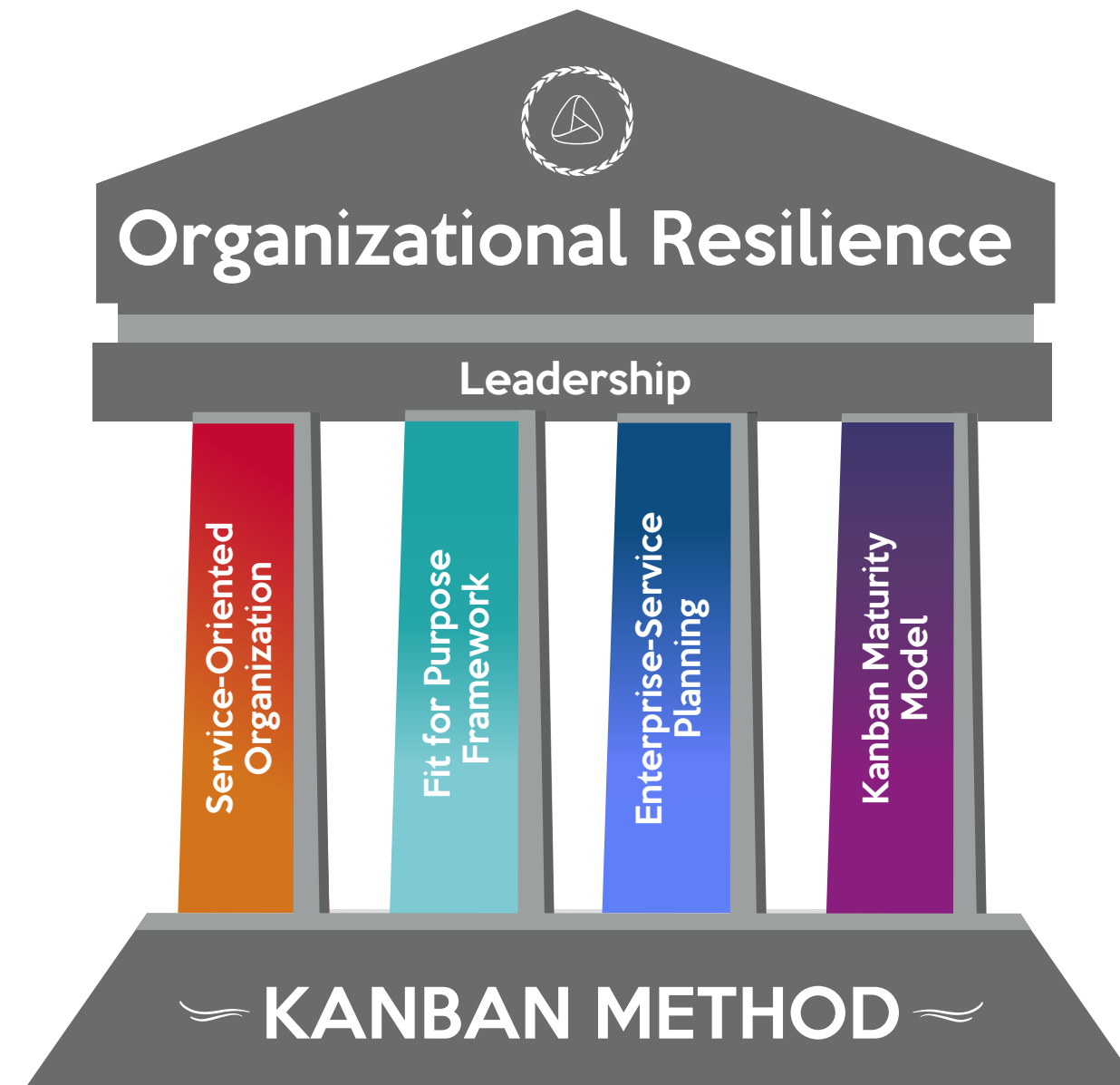
The objective of strategic resilience is to enable an organization to maintain relevance despite changes in context.

Operational Resilience

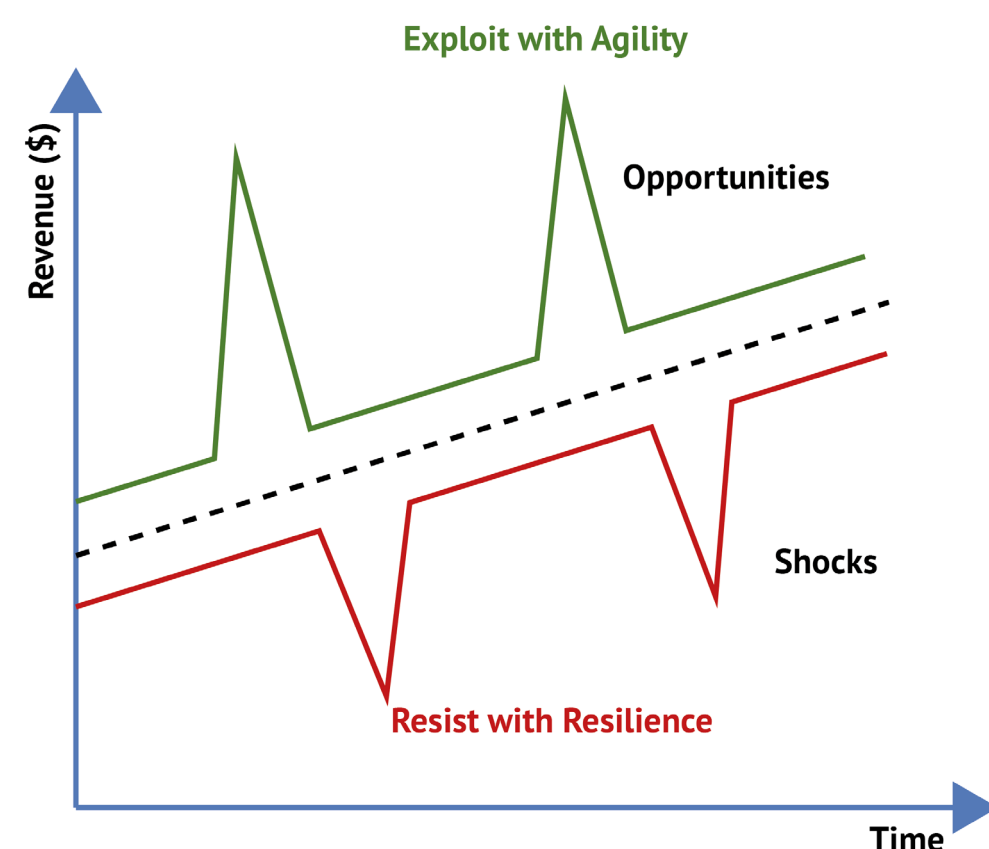
Operational resilience requires discipline, congruence, alignment of action, and slack capacity to absorb a shock.

Personal Resilience

An organization needs leaders who take responsibility, are held accountable, have self-discipline, and act with integrity.



RESILIENCE VERSUS AGILITY



FOUR PRINCIPLES OF RESILIENCE

FROM BUREAUCRACY TO EMERGENCE

FROM FORMALIZATION TO PERSONALIZATION

FROM EFFICIENCY TO RELIABILITY

FROM PROFIT TO MEANING

COPING WITH CRISIS

1. ACKNOWLEDGE THAT THERE IS A CRISIS

2. ACCEPT RESPONSIBILITY

3. BUILD A FENCE

4. GET EMOTIONAL AND MATERIAL HELP

5. USE MODELS AND ARCHETYPES

6. EGO STRENGTH (RESILIENCE)

7. HONEST SELF-APPRAISAL

8. PREVIOUS EXPERIENCE OF CRISIS

9. PATIENCE

10. FLEXIBILITY

11. EXPLICIT VALUES

12. FREEDOM FROM CONSTRAINTS

How Kanban and the KMM Help You Cope with Crisis